

## SERVICE HOTLINE

**Number:** 059/2024  
**Date:** 26 April 2024

**Name and Surname:** Matthias Kempgen  
**Designation:** Chief Information & Operating Officer – JSE Clear

### RTC 1.37.0 UPGRADE DRESS REHEARSAL - 11 MAY 2024 AND GO-LIVE 10 JUNE 2024

Clients are reminded of the Real-Time Clearing (RTC) Market Facing Dress Rehearsal (DR) scheduled in the Production environment for **Saturday, 11 May 2024**.

Please use the attached trading schedule and test guide to ensure successful ability to perform daily activities. **We will not issue results post the DR and rely on your teams to ensure adequate testing as an indication of successful testing** activities in ETE and/or DR. DR testing is mandatory for Clearing Members.

#### Trading Member Sign off & Communication Requirements:

- To ensure you receive SMS communication, please provide mobile numbers for the individuals testing in the DR;
- Provide contact name, email address and mobile number for person/s responsible for sign off on the status of the testing;  
**Please provide the above to [customersupport@jse.co.za](mailto:customersupport@jse.co.za) by Friday, 3 May 2024.**
- You are required to confirm your readiness for go-live to [CMProjects@jse.co.za](mailto:CMProjects@jse.co.za) by end of business on **Friday, 17 May 2024**.

#### Clearing Member Sign off & Communication Requirements:

- Please provide mobile numbers for the individuals testing in the DR to [clearops@jse.co.za](mailto:clearops@jse.co.za)
- You are required to confirm your readiness for go-live to [clearops@jse.co.za](mailto:clearops@jse.co.za) by end of business on **Friday, 17 May 2024**.

#### RTC deployment on Friday, 10 May 2024:

- We will deploy version 1.37.0 of the Real Time Clearing system on the evening of Friday, 10 May 2024 after 23h00.
- No transfers will be process in production on the evening of 10 May 2024
- The JSE aims to have RTC available from 11h00 on Saturday, 11 May 2024 for testing.

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENTS:

Production environment

#### ADDITIONAL INFORMATION:

If you have any queries about this announcement, please contact the Client Service Centre on +27 11 520 7777 or [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

**Non-Executive Directors:** FJ Oosthuizen† (Chairman), Dr RM Lee†, SA Linnell, V Mofokeng, GE Raine†, VJ Reddy, TW Spanner†

**Executive Directors:** Dr A. Greenwood (CEO)

**Company Secretary:** GA Brookes

† Independent

Clients not participating must ensure production systems are **shut down** prior to the systems start-up (preferably the evening before the scheduled change), to not receive and process any test data.

Recommended Testing	<b>Trading Members:</b> Connectivity, Reference Data downloads, BAU activities (business as usual) i.e. Deal Management functions and Commissions
	<b>Clearing Members:</b> Connectivity, Reference Data downloads, BAU activities (business as usual) i.e. On-Behalf of Deal Management functions and Commissions. <b>Please note there will be no end of day run on the day of the market dress rehearsal.</b>

Trading members requiring counterparty contact details for testing purposes should e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za) by **Friday, 3 May 2024**.

The targeted production go-live date is **Monday, 10 June 2024** subject to market readiness and resolution of any issues that may arise.

Thanking you in advance for your participation in ensuring a successful implementation.